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NORTH WALES POLICE JOINS FORCES WITH HITACHI SOFTWARE ENGINEERING FOR A FULLY INTERACTIVE PRESENTATION AND TRAINING SOLUTION

OVERVIEW:

In a bid to streamline training and briefing programmes, North Wales Police Force has installed Hitachi Software Engineering's highly acclaimed interactive whiteboards across four of its training locations in North Wales. As part of a continuing drive to improve standards, the StarBoards – provided by Intergraph Public Safety (UK) Ltd and installed by Image Business Systems (UK) Ltd in January 2003 – were part of a total overhaul of existing IT systems in order to create a more efficient and smooth-running public service.



EQUIPPING NORTH WALES POLICE WITH THE BEST IN PRESENTATION SOLUTIONS

From training the Police Force to conducting briefings and tracking the progress of cases, the StarBoard is fast becoming an integral part of day-to-day operations in the North Wales Police stations.

USING HITACHI'S STARBOARD TO TRAIN NORTH WALES POLICE FORCE

As part of a continuing drive to improve Policing standards Hitachi's StarBoards – supplied by Intergraph Public Safety (UK) Ltd and installed by Image Business Systems (UK) Ltd in January 2003 – were part of a total overhaul of existing IT systems in order to create a more efficient and smooth-running public service. Initially in use to aid Police training, the StarBoard is fast becoming an integral part of day-to-day operations in the North Wales Police stations.

Andrea Pashley is an Aquarius Trainer at North Wales Police and has been using Hitachi's StarBoard as an integral part of her teaching method since it was installed at the beginning of 2003. "The StarBoard has made an immediate and positive impact on Police training," explained Andrea. "The large, interactive board works just like a computer screen, which means I can stand at the front of the class instead of disappearing behind a computer every time I want to cover a different area of our new CAD system with the delegates."



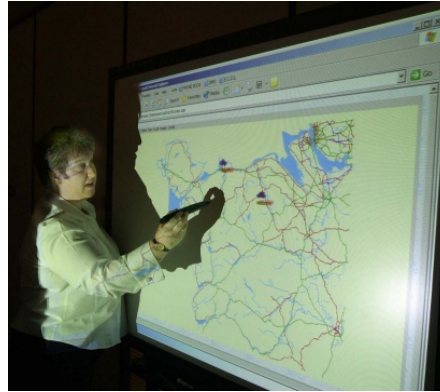
The ability to monitor progress with ease is also streamlining the training process. Andrea continued, "The StarBoard enables the trainers to quickly identify the subject areas that delegates need extra instruction on and to assess what level the delegates are currently at."

SHAPING THE FUTURE OF COMMAND AND CONTROL WITH HITACHI'S INTERACTIVE WHITEBOARDS

Hitachi's StarBoards will be used to train delegates how to navigate the variety of operation-critical systems in place, including a new Computer Aided Dispatch (CAD) system soon to be installed across North Wales Police Force. CAD records all the events reported by members of the public and automatically allocates Police resources to the event.

North Wales Police will be rolling out the full CAD system in all of its stations by May 2003, and Hitachi's StarBoard will be available for use in the Control Rooms to support it. Demonstrations, briefings and mapping exercises will be undertaken on the StarBoard which will mean less paperwork for Officers, as all work can be saved and printed out so that more time can be spent on active Policing.

New recruits will also be learning how to use the departmental management system, Command and Control and the Custody system through a series of training sessions conducted on Hitachi's whiteboard in the near future. North Wales Police will be rolling out more StarBoards to end users in May, equipping the Force with high quality presentation devices to increase the efficiency of operations and training.



"We have had extremely positive feedback from the centres that are currently using Hitachi's StarBoard. The benefits to training have been instant, with stimulating and engaging classes that convey information quickly and easily. The StarBoards are easy to dismount which is perfect for use in a policing environment when rooms need to be quickly reconfigured." – Inspector Mike Hughes, Project Manager, Command and Control, North Wales Police Corporate Development

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