205 Westwood Ave, Long Branch, NJ 07740 Phone: 866-94 BOARDS (26273) / (732)-222-1511 Fax: (732)-222-7088 | E-mail: sales@touchboards.com



Using Maestro

The Maestro tool contains the following tabs, each with its own ways of customizing your system:

- Status tab
- Channel Plan tab
- RF tab
- Device tab
- Network tab
- STB tab
- · Support tab
- About tab

4 channel 720 YPrPb VGA in QAM out	172.16.5.164 • RF 2 • MMTV-HD 2.1 • RF 3 • MMTV-HD 3.1 • RF 5 • MMTV-HD 5.1 • RF 6 • MYTV-HD 6.1
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Enter your user name	and password for this system:
User Name:	admin
Password:	•••••
	Log In

What is Maestro?

Maestro is a configuration tool that you use optionally to customize your ZeeVee system beyond what is allowed in the front panel. For example, using Maestro you can assign a channel number (virtual channel) independent of the RF number, label the channels and manage all ZeeVee units on your network.

You can use Maestro with ZvPro and HDbridge 2000 series units, though the offerings and functionality may change depending on the model.

Connecting to Maestro

To use Maestro, you first need to connect to it through the computer.

- 1. Connect your computer directly to the ZeeVee modulator using a standard Ethernet cable (not a cross-over cable) or connect the unit and your computer to any LAN that has a DHCP server.
- 2. An IP address appears at the top of the front panel display.
- **3.** Using any web browser (Chrome or Firefox preferred), enter the IP address to launch Maestro.
- **4.** You will be directed to a login page. Your user name is always "admin." The default password is "admin" but you can change the password. Login is case-sensitive.
- **5.** After you log in, the Maestro Status tab appears. Here you can see the general information about the unit.

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Managing Units on the Network

Maestro gives the option of viewing and managing one, many, or all units on the network.

Connected and Not Connected Status – Shows the total number of units discovered on the network and the number connected for management in Maestro.

The "connected" units are available for management in the current Maestro session (units not connected may contain different passwords or run out-of-date firmware). Only connected units are pulled into Maestro for management.

If you are managing just a single unit, the display will show, for example, "1 connected, 9 not connected," which means there are a total of 10 units on the network. Hit **Manage All** which connects to multiple units, and it may show "9 connected, 1 not connected." That one unit not connected has either a password and/or firmware that is different from the others and until changed, cannot be managed in the Manage All set up. Manage All – Click this button to view and configure all units on your network. This function pulls in only systems with matching passwords and similar firmware.

Refresh All – Click this button to refresh system data.

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Selected Box – Tells you how many units selected for configuration for use with the **Set All** function. Selected units are indicated with a checked box.



Naming the Units (Auto-Name)



Auto-Name – Enter a starting unit name here and Maestro automatically increments down and names the full rack of units (for example, mod_1 then second in line, mod_2, third is mod_3).

Entering a starting name prompts the user to hit buttons on the ZeeVee unit. Maestro then names each unit in order of the buttons pressed.

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Status Tab

The Status tab contains general system information, such as warning messages and a showing of all connected units and their associated RF number and channel information. You can also see the firmware version running for each unit.





Using Set All and the Auto-Increment Function

The Set All feature allows you to apply settings to all managed units. Most configuration options offer the Set All feature so that you can change settings across multiple units.

When you choose Set All for RF#, Channel#, Prog# (Channel Plan tab) and IP address (Network tab), the Auto-Increment function allows you to set information in a few easy steps.

what do you want to	o update?	
Choose the values you wish	h to set with incremental value	S:
RF Channel	First channel:	Suggested starting RF number is 132 when setting 4 channels.
Channel	First channel:	Increment major numbers only Match HDTV Channels to RF Channels Use format "1'-999]" for dotted configuration, or #[1-16383] for dotless configuration.
IP Address	First address:	Maximum last digit can be 255 when setting 1 device. Setting this will automatically change IP address type from DHCP to Static.
Program Numbers	First Program Number:	Program Numbers MUST be unique within an RF and should be unique across your headend
		Set Cancel
 Click Set All and sele Enter the first numb increments down ar 	ect Auto-increment. er (RF#, Channel#, Prog id assigns all subsequen	Set Cancel # or IP address) you wish to use. Maestro then t numbers or addresses.
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Channel Plan Tab - Setting Basic Channel Information

The Channel Plan tab allows you to configure RF numbers and virtual channels.

RF *#* – Allows you to enter the RF frequency for broadcast. RF*#*s are paired together by frequency. When you update the first RF number, the second updates automatically. Refer to the RF Frequency Map and Important Notes on page 21 for details.

Channel # – Allows you to enter a channel number (virtual channel). The channel number is what the TV displays and can be independent of the RF#. You can configure a channel number two ways:

- 1. As a dotted number Enter the number with a "." following it, for example, "5.1". This is the default display.
- 2. As a dotless number Enter the number with a "#"preceding it, for example, "#5". Note that you can choose a channel number that is different from the RF#. For instance, if your RF# is 3, you can choose a channel number of 10.1 or #10.

Choosing Set All for RF number and Channel Number requires you to set up Auto-Increment. See page 5.





Channel Plan Tab — Setting More Channel Information

The Channel Plan tab allows you to label channels and their content.





Channel Plan Tab — Advanced Controls — Part 1

The advanced controls allow you to further specify channel settings, such as datarate and resolution.

Prog # – Allows you to identify each channel within an RF stream and make it unique. If you have multiple channels per RF #, each channel needs a different program number.

Choosing Set All for Prog # number requires Auto-increment set up. See page 5. **Datarate** – Allows you to control compression level of MPEG video encoding. The default setting of **Normal** provides the best video quality. On rare occasions, however, some HDTVs will be unable to keep up with the amount of data being sent, and this may result in video break up. In these instances, using **Low** datarate may help.



Click here to show Advanced Controls

1080 Res and 720 Res – Allows you to add slightly smaller resolutions to the list of resolutions (EDID) sent to the source. Selecting these "underscan" resolutions on the source will allow for the image to fit properly on TVs that still have "overscan" (the outside edge of the image is dropped from view).

Many HDTVs have inherited something called overscan compensation that causes the outside of an image to be dropped off the edge of the TV. By changing the information presented to the computer via the EDID on the VGA/HDMI connected, we can give the computer an alternate resolution to use instead of the default – one that's a little smaller. Use Test Image 1 to select the best underscan resolution to be used. This resolution must be set first here in Maestro, and then selected at the VGA source.

For VGA/HDMI support, please see the VGA/HDMI FAQs located on the Tech Support section of the ZeeVee website.

Calibrate – Allows you to help center an image. Performs a calibration on the VGA signal to correct for color or position of the image. For best calibration results, set the VGA source to a static and light colored display, such as a white application window open to full screen.



Channel Plan Tab — Advanced Controls — Part 2

The following advanced controls allow you to make small adjustments to audio/video latency for lip sync purposes, to match audio to external audio system, and to adjust color for the best video quality.

Delayed Audio Out - Allows you to match audio to Color (HDb2312 only) - The default values are set for the external audio system (first port only). When using a best brightness, contrast, saturation, and hue for most sources. distributed or whole-house audio system you can use In rare occasions composite sources sources may need adjustment for the best video quality. this function to send audio from the first input (requires analog audio input) to your distributed audio system. Brightness control ranges from dark black level to very bright By default this port will have a 400ms delay, but can be black level (default setting is 112). Contrast control ranges from adjusted between 0 and 2000ms to match the specific minimum white level to maximum white level (default setting is latency of your modulated channel. 128). Saturation control ranges from no color to maximum color Delayed Audio Out is available only on HDbridge 2312, (default setting is 128). Hue control ranges from 0 to 255 that 2840, 2920 and ZvPro models. indicate -180 to +180 degree of color phase (default setting is 128). (Field Not Pictured Below) 2. ZeeVee Maestro + < />
 @ 172.16.5.164/maestro.php Ê + v C + Maestro Headend: Unnamed, unspecified location Edit Send Emergency Alert About Status Channel Plan RF STB Support 1 connected, 55 not connected Manage All Refresh All Channel Help Reset No settings have been changed fro Channel # Prog # Name Long Name Rating Video Source Audio Source Enabled Datarate Delays Delayed Audio Out 1080 Res RF# 720 Res Calibrate System Auto-name... 💡 Set All ▼ Set All Set All ▼ Set All ✓ 1 selected ▼ Auto Enabled - Normal HDbridge2 ▲ ♀ 2 2.1 MYTV-HD HD Video Ove TV-G Auto • 12 12 2.2 MYTV-HD HD Video Ove TV-G · ZvC_file ZvC_file 2 3.1 MYTV-HD HD Video Ove TV-G - Auto · Auto - Enabled - Normal -12 12 -5.1 MYTV-HD HD Video Ove TV-G - Auto - Auto Enabled
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Click here to show Advanced Controls

Delays - Allows you to make small adjustments to audio/video latency for lip sync purposes.

In rare deployments, audio may not arrive to the ZeeVee device perfectly synchronized with the video. When this happens, the picture on the HDTV has a "lip sync" issue.

Additionally, the overall amount of latency in the video and audio stream can affect the picture quality. A higher latency can increase the picture quality and ensures compatibility with some older HDTVs, while a lower latency results in a faster response.

You can modify both audio and video delay to adjust lip sync and latency. Drag the center adjustment bar to adjust overall latency while keeping lip sync the same, and adjust the top and bottom arrows to adjust lip sync. The setting of 6 is approximately 220ms of latency. Each unit (6-12 for video and 6-16 for audio) equals approximately 32ms.



RF Tab

In the RF tab, you can configure RF information for individual units, such as changing the RF power output, stopping broadcast, and defining a cable plan.

RF Power – Allows you to change the output RF power of the device. When using ZeeVee hardware to add a channel to an existing lineup, you need to match the power of existing channels (otherwise adjacent lower-powered channels can be difficult to tune with some televisions). RF Power can be set to different levels between pairs of RFs, but they must be within 12dbmv of each other. Units can be set between +25dBmV and +45dBmV in 1db increments.

HDbridge models have a default option of +45dBmV. ZvPro models have a default option of +25dBmV.

RF On/Off – Allows you to disable the RF output (all broadcast). Setting this field to "Off" will make any associated channels disappear from your cable network.



Cable Plan – Allows you to define a cable plan other than the default QAM Standard. If combining with an existing cable service, the cable plan must match the cable service.



RF Tab — Advanced Controls

QAMs – Allows you to choose between double (default) and single. Single QAM mode allows for multiple programs per RF. For example, RF 2 with programs 2.1 and 2.2; while double mode sends a single program (video/audio source) per RF.

Double mode allows for greater video quality especially with higher resolutions like 1080. When in double mode, the RF frequencies will be paired so only the first RF in the pair is configurable. The second RF will be assigned automatically based on the 6MHz frequency band that is adjacent to the first RF assigned. *RF channels do not always go in numerical order with the frequencies. See the chart on page 21 more information on RF channels and frequency.*

Changing between single and double mode will cause the unit to reset to factory defaults (IP address and password as well as all channel configuration) in some firmware versions.

RF Modulation – Allows you define modulation schemes for digital cable (default QAM-256). QAM-256 allows for a higher bitrate than QAM-64, but some installations may prefer QAM-64 to fit into their network better. QAM-64 is only available when the unit is in "Double QAM" mode. Video quality may be degraded when running QAM-64.



Click here to show Advanced Controls

PID – Allows you to define the program ID for each MPEG2 packet. Each packet has a unique identifier in the header that associates each packet with the proper program. This command sets the starting PID number that will be used for all transmissions. It is called the starting number because four PIDs are allocated. The first is for Video packets, the second is for Audio, the third is for the Program information and the fourth is for control information. Used rarely and only if you have a custom set top box to tune in our signal.

Any time the PID is changed, the unit must be restarted for the new value to take effect.



Device Tab — Naming Device and Using Action Buttons (Including ZvShow)

The Device tab allows you to make device-specific configurations, such as changing the device password and updating firmware.



ZvShow – Allows you to upload a video file that will broadcast on an "extra" channel. This channel is available in addition to the channels already offered on the unit. The content for the video on this channel comes from a stored video resident on the ZeeVee product. The video is played and looped onto the new ZvShow Channel continuously.

The video file must be converted using the ZvConvert tool, which can be found on our website at http://www.zeevee.com/support/tools.

For detailed instructions on using the ZvConvert and ZvShow channel, please see the application note on our website http://zeevee.com/resources/documentation.



Eil

Device Tab — Choosing Firmware and Idle Screen

	Update – Allows you to bro <i>Find and then download the</i> <i>Firmware section of the Sup</i> Revert – Allows you to rev installed version of firmware firmware update has made with your current set up or if firmware update. <i>Both firmware update and f</i> <i>automatically reboot the un</i>	owse the saved firmware f e most updated firmware in oport section on our websi ert back to the previously e. Use this function if a reco a change that is not compa if you have issues with a firmware revert will it.	ile. Se o the te. ent atible Re In We Ity Ity	odate Firmware elect Firmware soose a firmware image on your local cliei evert Firmware evert Firmware evert Firmware? is procedure will revert the firmware of arming. This will take down your chann will return as soon as the device finish	Cancel version.	
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Idle Screen - Allows you to upload a custom image that displays when no video is detected in the video port. Otherwise, the default image of a ZeeVee logo will display against a black background.

HD products such as the ZvPro line and HDbridge 2500/2600, 2840 and 2920 models require the image to have a resolution of 1280x720 or smaller. If the image is 1264x704 or smaller the image will move around the screen, otherwise it will remain static and be centered.

The HDbridge 2380 and 2312 require an image size of 720x480 or smaller. If the image is 704x464 or smaller the image will move around the screen, otherwise it will remain static in the center of the screen.

File formats accepted for all models are gif, jpg, jpeg, png and bmp. The image is not scaled.



Device Tab — Advanced Controls (Emergency Alert System)

Advanced controls in the Device tab focus on configuring the Emergency Alert System (EAS). ZeeVee devices support EAS by integrating with the Monroe R189 EAS Encoder/Decoder. Using EAS, you can tie systems into national (Federal, FEMA, etc.) or local (city, county, state) alert systems. When an alert is active, all current audio and video will be interrupted and replaced with the alert.

For detailed instructions on generating EAS alerts, please see the application note on our website http://zeevee.com/resources/documentation.



Click here to show Advanced Controls

EAS IP MCAST – Allows you to enter the multicast address where the ZeeVee device receive EAS MPEG2 multicast streams. Valid multicast IPs are between 224.0.0.0 and 239.255.255.255. For EAS Net or EAS MPEG2 mode the ZeeVee system IP address will be used and this option is not configurable.

EAS Port – Allows you to specify the port number on the ZeeVee unit that will listen for the alert. You must define this port on the unit generating the alert (such as the Monroe R189 unit with EAS Net).

EAS Relay – Allows you to enable an EAS relay (default is "off") that forwards the alert sent by the Monroe R189 to all other known ZeeVee devices. The alert is forwarded sequentially so a large installation might see a delay before all modulators begin processing the alert. The ZeeVee EAS Relay feature allows you to configure one ZeeVee unit in the Monroe R189. That one device communicates with the Monroe box and its information cascades down to the other ZeeVee units. (EAS Relay is used with EAS Net function only.)

EAS Relay should only be enabled on a single unit in a headend, otherwise messages may be sent multiple times.



Network Tab — Assigning IP Type and Address

IP Type – Defines the IP address the device uses, either uses a DHCP (default) to get a dynamic IP address or a static IP address. After saving changed IP type, the system requires a reboot to initiate the new IP address.

IP Address — Displays and allows you to configure the current IP address of the unit. If you choose **Set All** here, Maestro uses its auto-increment function to assign subsequent addresses (see page 5).

Mask and Def Gateway – Enter the subnet mask you want to use. The Mask field is required.

When using a static IP address, you must configure the IP Address, Mask, and Default Gateway manually. When using DHCP, these settings are assigned dynamically.





Network Tab — Advanced Controls



DNS 1, DNS 2 – (Optional setting) Used only when assigning static IP address.

NTP 1, NTP2 – Network Time Protocol (NTP) is an optional setting used to assign time on the network or unit. This setting is required when using the Emergency Alert System (EAS) and can bet set whether IP address is static or DHCP.

Mac Address – This address is for information only and cannot be edited.



STB Tab (Controlling Set Top Boxes)

The STB tab enables ZvSTB control functionality, which allows for simple control of H25 DirecTV receivers (also called set top box) through Maestro.

To use ZvSTB Control, first you configure the set top box and then you configure Maestro to manage the box.

For detailed instructions on using ZvSTB, please see the application note on our website http://zeevee.com/resources/documentation.

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CONFIGURING STB DEVICE FIELDS

IP address – Enter the IP address of the given set top box. To view and manage individual set top box units, you need to enter the proper IP address for the given box in its associated input field. If an IP address is not present in the STB IP Address field for a given input, the ZeeVee unit does not enable remote management operations.

Receiver ID and **Access card ID# –** ID information from the receiver.

The Call Sign Name, Program Name, Receiver ID, and Access Card values are all updated and displayed at regular intervals. These are informational and helpful to determine which STB is connected.



STB Tab — Setting Power, Channel Number, and Channel Names

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-			2	2.2	MYTV-HD	HD Video Ove	0.0.0	N/A	N/A	on	▼ N/A.	Disabled •	1	N/A	Disabled	N/A	N/A	Disable	d ~
			3	3.1	MYTV-HD	HD Video Ove	0.0.0.0	N/A	N/A	on	▼ N/A	Disabled •	1	N/A	Disabled	N/A	N/A	Disable	d 🕶
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			6	6.1	MYTV-HD	HD Video Ove	0.0.0.0	N/A	N/A	on	▼ N/A	Disabled	1	N/A	Disabled	N/A	N/A	Disable	.d 👻
🗹 Show a	dvanced co	ontrols						Apply No settings have been ch	× Reset	ctive values	2 Set To	op Box Help							

STB POWER

Config – Allows you to power individual unit "on" or "off."

Actual – Shows whether individual unit is powered on or off.

Force – Allow you to enable (or disable), the associated set top box to "force" the setting you specify. With Force enabled, Maestro will query the box automatically and periodically and set the command to your configuration. For example, if the set top box is turned off, yet it's configured in Maestro as "on," an enabled Force sends a command to set the power on to match the Maestro setting.

STB CHANNEL NUMBER

Config – Allows you to enter the desired channel number for the STB.

Actual – Indicates the current channel set to the STB for the specified input port (on the ZeeVee unit).

Force – Allow you to enable (or disable), the associated set top box to "force" the setting you specify. With Force enabled, Maestro periodically queries the STB and will automatically change the configuration settings to those set in the STB tab. For example, if "242" appears in the Actual field, yet it's configured in Maestro as "142," an enabled Force sends a command to set the channel to 142 to match the Maestro setting.

STB CHANNEL NAMES

Call Sign – Displays channel call sign – for example, "CNN."

Program Name – Displays channel name associated with call sign – for example, "CNN newsroom."

Link – Allows you to enable or disable the ZeeVee channel so that you can edit the Call Sign and Program Name fields. You cannot edit these fields when this option is enabled.

The entire block of set top box units under management can be controlled simultaneously by clicking Set All option at the top of the column.



Support Tab

The Support tab provides general information on the units and helps you troubleshoot issues.



Send Troubleshooting Report –	System Troubleshooting Report
Gathers all relevant log and configuration information and generates a report to help troubleshoot issues. If the unit is connected to the internet, Maestro sends report directly to a ZeeVee Support server. Otherwise, it will provide a link where you can download the report and email it to ZeeVee. Click in the box to generate a full report (this will temporarily disable	Send Report This will make the system build a troubleshooting report, then send it automatically to ZeeVee. There is no existing trouble report nor is one in progress Generate a full report; WARNING, this will disable video and audio for about 5 minutes.
video input to the TVs while it is	Start Cancel



Naming Units in a Headend

You can assign a name to all units in a headend by clicking on the Edit button of Maestro. If you are managing multiple head ends in different locations, you can name them as a whole for easier management.





Map for Configuring RF Numbers and Virtual Channels

The Cable TV Channels vs RF Frequency (MHz) Map shows how the RF channels are paired and matched with RF frequency. You will need to refer to this map when configuring RF numbers and virtual channels.

Important Notes

- RF numbers are applied in pairs based on the frequency map. For instance, if you enter RF # "2," then RF #"3" automatically populates.
- RF numbers "4" and "5" cannot be paired together because of a gap in the frequencies (MHz).
- The RF numbers are not always paired in numerical sequence (as with RF # 6, which pairs with 95, and RF # 99 which pairs with 14 and so on).
- ZV channels can be set directly adjacent to any other well-formed channel and will not cause interference. No channel spacing is required.

Cable 1	Cable TV Channels vs RF Frequency (MHz) Map												
RF Ch.	Band (MHz)	RF Ch.	Band (MHz)	RF Ch.	Band (MHz)	RF Ch.	Band (MHz)	RF Ch.	Band (MHz)				
2	54-60	27	240-246	57	420-426	87	600-606	122	780-786				
3	60-66	28	246-252	58	426-432	88	606-612	123	786-792				
4	66-72	29	252-258	59	432-438	89	612-618	124	792-798				
5	76-82	30	258-264	60	438-444	90	618-624	125	798-804				
6	82-88	31	264-270	61	444-450	91	624-630	126	804-810				
95	90-96	32	270-276	62	450-456	92	630-636	127	810-816				
96	96-102	33	276-282	63	456-462	93	636-642	128	816-822				
97	102-108	34	282-288	64	462-468	94	642-648	129	822-828				
98	108-114	35	288-294	65	468-474	100	648-654	130	828-834				
99	114-120	36	294-300	66	474-480	101	654-660	131	834-840				
14	120-126	37	300-306	67	480-486	102	660-666	132	840-846				
15	126-132	38	306-312	68	486-492	103	666-672	133	846-852				
16	132-138	39	312-318	69	492-498	104	672-678	134	852-858				
17	138-144	40	318-324	70	498-504	105	678-684	135	858-864				
18	144-150	41	324-330	71	504-510	106	684-690						
19	150-156	42	330-336	72	510-516	107	690-696	HRC Free	quencies =				
20	156-162	43	336-342	73	516-522	108	696-702	Standard					
21	162-168	44	342-348	74	522-528	109	702-708	minus 1	25 MHz				
22	168-174	45	348-354	75	528-534	110	708-714	Except fo	or:				
7	174-180	46	354-360	76	534-540	111	714-720	Channel	5,				
8	180-186	47	360-366	77	540-546	112	720-726	Video =	78.0 MHz				
9	186-192	48	366-372	78	546-552	113	726-732	Channel Video =	6, 84.0 MHz				
10	192-198	49	372-378	79	552-558	114	732-738						
11	198-204	50	378-384	80	558-564	115	738-744	IRC Freq	uencies =				
12	204-210	51	384-390	81	564-570	116	744-750	Same as Frequenc	Standard				
13	210-216	52	390-396	82	570-576	117	750-756	Except fo	or:				
23	216-222	53	396-402	83	576-582	118	756-762	Channel	5, Video =				
24	222-228	54	402-408	84	582-588	119	762-768	19.25 IVI	⊓∠ 6 Video –				
25	228-234	55	408-414	85	588-594	120	768-774	—— Channel 6, Video = 74 85.25 MHz					
26	234-240	56	414-420	86	594-600	121	774-780						
The hig	hlighted areas in	the freque	ncy map show tl	ne RF num	bers that can be	paired toge	other but are not	numericall	y sequential.				